The Media Processing Server 500 (MPS 500) System Administration Class is designed for persons who are responsible for the daily operation, and monitoring, the Media Processing Server system.

Required Prerequisites: None

By the end of this class, students will be able to:

- List the major features of the MPS-500
- Locate and Describe the functions of major assemblies
- Perform basic Solaris and Windows commands
- Describe the Application Cycle
- Use the MPS Manager (PeriView) tools
- MPS Manager (PeriView) users and groups
- Use and execute commands in the V-Shell and DLT Shell
- Load, Unload and Status Multimedia files
- Assign, Start, Un-assign and Terminate Call Processing Applications
- Locate and understand MPS Alarms
- Perform Span Status
- Perform Phone Line Status
- Perform Host Status
- Perform Shutdown and Restart procedures
- Perform a backup (non-mirrored systems)
- Monitor external resources if applicable (IPML, OSCAR)

Course Duration: 3 Days

Cancellation or rescheduling notice:
- Training may be cancelled at any time, 30 days or more, prior to the start of the training class.
- From day 15 to day 29 prior to class, any class cancellation will result in a 25% penalty.
- From day 7 to day 15 prior to class, any class cancellation will result is a 50% penalty.
- From day of class to 6 days prior to class, any class cancellation will result in a 75% penalty.
- Rescheduling for medical reasons will be granted upon request. M&C will do everything possible to accommodate a new date.

ABOUT OUR KNOWLEDGE TRANSFER INSTRUCTOR

Frank Tatulli - Training and Technical Support Manager

Frank Tatulli was the Systems Trainer in the Nortel Networks/ Periphonics IVR Training Department. Frank was promoted to Senior Technical Trainer and eventually team leader. As team leader Frank was responsible for assisting with all courses developed and taught, and for hiring and training the other systems trainers. When training was outsourced to Global Knowledge Frank continued his role as Senior Technical Trainer/ Team Lead.

While at Nortel/Periphonics and Global Knowledge he worked in the training department for over 8 years where he assisted in development and taught all of the systems courses, including:

- VPS-is Platform Maintenance
- PeriView for VPS-is
- PeriView for MPS
- VPS-is System Administration
- VPS-is Hardware Overview
- MPS Overview
- MPS-100 Platform Maintenance
- MPS-500 Platform Maintenance
- MPS-1000 Platform Maintenance
- VPS-is OSCAR Platform Maintenance
- MPS OSCAR Platform Maintenance

Before joining Periphonics in 1997, Frank worked as a Senior Technical Support Specialist/Trainer for IBM managing a large Banking account. Frank also worked 6 years for NCR as a Field Engineer, servicing all banking automation equipment. Frank started his career in the defense industry as a Test Engineer.

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