

#### **BENEFITS**

- Receive the latest enhancements in bug fixes and security vulnerabilities
- Be at the latest supported product vendor/
  manufacturer version
- Reduce chance of
  - o issues from out of date release,
  - missing important security fixes
- See a list of fixes/enhancements in upcoming patch release
- Maintain, or get back to, compliance with Avaya service pack



M&C Associates, LLC
IVR and Contact Center Professionals
www.m-cassociates.com | (631) 467-8760
sales@m-cassociates.com

# 



## **METHODOLOGY**

- 1. BACKUP THE SYSTEM
- 2. APPLY NEW PATCH BUNDLE
- 3. SYSTEM VERIFICATION PROCESS
- 4. BACKUP UPDATED SYSTEM

**M&C MAKES IT EASY FOR YOU** 

### **WE OFFER**

- MPS 4.1 Patch Bundles v1-4
- Avaya Approved Solaris Patches
- ✓ Avaya Security Updates for AAEP
- ✓ STIGS compliance review
- Microsoft Hotfixes

#### **IMPORTANT NOTE**

\*Only customers with an active Avaya contract are eligible to receive patches