

iProWatch SYSTEM MONITORING



24/7/365 MONITORING FOR OF YOUR SYSTEMS!



iProWatch is an intelligent proactive IVR platform and application monitoring service, designed to reduce downtime, improve operational efficiency and increase system availability. From ensuring your IVR system processes are functional, to examining the vocabulary files and audio prompts are accurate, iProWatch will give you peace of mind!

★ BENEFITS

- + 'Sanity Check' every 15 Minutes Standard, 7x24x365
- + Fully Customizable
- + Continuous and independent monitoring of your systems
 - o especially helpful overnight and during weekends, holidays, or periods when staff is limited.
- + Receive high level protection against outages, alarms, errors or failures
- + Potential issues are detected before they impact your business
- + Ask about our iProWatch SLIM version!

iProWatch IT IN ACTION



Set a 'disk alarm' email alert for when a disk is running low on space.



Send a SMS notification at the first 'sign of degradation' on a critical process



Receive a 'loss of revenue' alert via phone when operational inefficiency is detected

*Alerts are fully customizable and can be sent by email, SMS and/or phone. Above are examples based on offer use from prior customers.
Have Questions? Contact Us!

M&C OFFERS HIGHLY COMPETITIVE RATES
Individual Pricing will apply based on your specific requirements and environment.



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